

Responses to the three questions:

Written responses to 3 questions- 1st on chart paper in the room, then in interviews. Questions were phrased either of two ways:

What Is Bothering You? Why Do You Care? How Does it Affect You? Or,
What Concerns You? Why Do You Care? How Does it Affect You?

- If I or a friend has a severe medical emergency, we may not get transported to the hospital as quickly as we should be to our serious detriment.
- At 67, I may need help! I love my island.
- Been robbed, vandalized, required emergency car, etc.
- We live here year round with the danger and threat to our health and safety with uneven services.
- -because I have experience in-effective service with my sister- 1 person fearful for her life.
- if the city won't do this, we as a community, can step up to protect ourselves.
- I want to retire here and need the security that we have full coverage.
- Al also am retired and need services.
- The older I get the more I think about this kind of thing.
- It is not safe to live here.
- "Save the foundation" is no longer acceptable from the fire department.
- Insurance rates
- It angers/frustrates me that our lives here are in others' hands, with respect to decisions about staffing, training, equipment.
- Uncertain about the quality and experience of people who may come to our aid.
- I would hope islanders would have confidence in their officers working out here, and sometimes I don't feel they do.
- The current situation worries me because not only am I aging, but we have such an overall aging population- feels like a disaster just waiting.
- I want to feel that the appropriate service is available for my family- 2 EMTs, 24/7.
- I care because of my loss. We need more than one officer on the island.
- Love of island and remoteness.
- I am a citizen of Peaks.
- Because of our wonderful community.
- Because islanders, being remote, have more risk.
- Because public safety affects our lives directly, constantly, and potentially fatally.
- Year-rnd emergency care/services are critical to maintaining a year-round community.
- Because it can be a life or death issue.
- Because people should feel that their society will provide safety for them.
- I know the rest of the city receives EMS care at a much higher level.

- Consultant reports ignored in the past that looked at island services.
- So the islanders are protected in a medical and/or fire emergency.
- The economy has greatly shifted- how can we 'demand more' when so many people are in dire straits- economically and otherwise.
- We have a great team of officers here- don't put them in danger with lack of support.
- I want to feel safe here and I want others to, also. I also think no one officer should be expected to cover the entire island alone.
- Emergency services can always be improved.
- As an officer, I take pride in doing the best job I possibly can. And if residents care, so do I.
- Lack of certainty of adequate help in fire or medical emergency.
- Inadequate emergency medical coverage.
- The loss of my husband.
- Only 1 EMT on island for 1st shift in off season months.
- My taxes pay for more than we get for EMS response.
- Inequity with the rest of the city.
- Effort/training the city offers call departments.
- If we are 'just another neighborhood' in Portland, we should have same level of service. Isn't happening.
- Not having specifically shifted firefighters, as well as the understaffing of police officers.
- This was not a problem until staff changes to one officer.
- That we should have the same kind of service as others in Portland.
- Haphazard safety. Slow response. Reliance on luck. Inconsistency.
- Public services staff should not have to feel badly if they can't respond to a call, also solo officers must feel terrible, too.
- I believe we could do this if we had the authority, and \$\$.
- Better system of alerting fire/call department
- Very concerned about first response care-- enough medical service and manpower for incidents.
- Change in the island population- many more 'part timers & visitors" the good old boys we used to depend on are growing older.
- The economy- is this time to ask for more in terms of getting taken care of in emergencies.
- The anger aimed at the city- "never enough."
- Going to medical calls and fire calls and police calls by myself.
- Enforcement is questionable
- Inconsistency of police
- Mobility issues
- Better sidewalk cleaning by early boat
- Drugs and underage drinking
- Police need to be more aggressive for pursuing actual problems
- We need at least two level-3 EMTs

- Public safety is wonderful, island is great
- Islanders should not expect mainland services
- Annoyed with PIC for pulling this up one more time
- Lack the quantity of protection
- Happy with services, no idea there was a problem
- Doesn't matter, had no expectations when they moved here
- PIC should stop finger pointing instead of problem solving
- Care about citizen action & communication with police & fire
- Calling 911 is not enough; we need to participate more
- Need to know your neighbors
- Raising concerns increases anxiety
- Not enough volunteers and professionals
- Need for confidence in same level of service as mainland
- There is no fire protection
- Lack of response to fire siren/call
- Lack of water for fire fighting
- Concern about need for transportation for medical issues
- Competency of delivery of emergency services
- Transport from health center to the boat
- We are not 911 compliant
- Part-time availability of health center personnel
- Concern for transportation for fire fighters
- Response time for firefighters getting to island for emergencies
- Concern about logistics for firefighting here
- Policy in Portland for 5 firefighters needed to send boat
- State policy for minimum of 5 firefighters to enter building
- Old wooden houses on island
- Inaccessibility of houses
- Some streets are not plowed for access
- Homes which are shut-down for winter
- Lack of street signs and house numbers
- Concern about aging of our current firefighting staff living here
- Complete coverage too expensive for city
- Divided PCC constituencies between island and mainland
- Lack of understanding of island living by mainland
- Whining and complaining by islanders to city
- Hostility from and lack of state support
- Extra logistical costs for firefighting equipment
- Contrasting role definition between island and city officers

- Frustration over inadequate resources for staffing
- What island needs for services does not match city's concerns
- Allocation of city services does not match island needs
- High turnover of EMTs
- Need for more fire/EMT protection
- Concerned that no people on call for fire protection
- Fire fighters who live on island scheduled for same shift
- Lack of response in dealing with drug and alcohol consumption
- Concerns of impact of Reggae Sunday